

- modelling and simulation
- control design
- system troubleshooting
- technology transfer and training
- energy efficiency investigation
- software tools



# ISC Ltd Privacy Policy Statement

## Information about you: how we collect, use and protect your data

### How we use your data

ISC Ltd is committed to protecting your privacy, and any personal data you provide to us will be used lawfully and in accordance with this privacy policy. The information you provide will be used by us to keep you informed about our activities, including publications, open training courses and other news. We may contact you from time to time to discuss a specific opportunities or activities we think will be directly relevant to you.

### How we collect your data

We are using information about you because you have given us your consent to do so, either by subscribing to a newsletter, requesting or agreeing to inclusion on a mailing list or providing your data to ISC via a business card or when registering for one of our events.

### How we protect your data

We won't share your data with any external bodies and we do not use any automated profiling processes. Your data will be protected through our internal IT security policy that applies to all electronic data using appropriate physical, technical and organisational measures, whether it is your personal data or project data.

### Disclosure of your data to third-parties

Only to the extent necessary to run our business, to our services providers, to fulfil any contracts we enter into with you, and where required by law or to enforce our legal rights.

We do not sell your personal data to third-parties.

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## What personal information is collected

We collect the following information:

- Name and job title
- Organisation/Employer
- Website url(s)
- Contact details, such as email address and telephone number (landline and/or mobile)
- Area(s) of expertise and/or interest
- Any Event / Training Course feedback you provide

We process that information in the following ways:

- ISC CRM database
- ISC newsletter mailing list
- ISC event invitee and delegate lists

### *Event attendees:*

For attendees at our events, including training courses, ISC will hold your data following the event. At any time, you can object to the holding or processing of this data, and we will remove you from our records.

## Notification of changes / withdrawal of consent

We will usually keep our records up-to-date proactively as soon as we receive a bounce-back. But if you'd like to update the information we hold, withdraw your consent, or have any other questions, please email [iscmail@isc-ltd.com](mailto:iscmail@isc-ltd.com) or call (+44) 0141 847 0515.

## Data Controller

The data controller in respect of our website is Industrial Systems and Control, a limited company whose registered office is 36 Renfield Street, Glasgow, G2 1LU, Scotland, UK. Registered in Scotland 105188.

You can contact the data controller by emailing [iscmail@isc-ltd.com](mailto:iscmail@isc-ltd.com) or write to the Data Protection Officer, 36 Renfield Street, Glasgow, G2 1LU, Scotland, UK.

This notice was last updated on 24/05/2018